



## Hammaka 2-Year Proper Use Warranty

All Hammaka products have a 2-Year Proper Use Warranty. The warranty extends only for the period of time set forth above. The period commences from the date of the purchase.

### Return Merchandise Authorization (RMA)

No Product may be returned directly to Hammaka without first contacting Hammaka for an RMA number. If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return, i.e. one for which an RMA number has not been issued, will be returned to you at your expense. Authorized returns are to be shipped prepaid and insured to the address on the RMA in approved packaging. Your original box and packaging materials should be kept for storing or shipping your Product. To request an RMA, please go to <http://www.hammaka.com/rma/>.

### Warranty Requirements

1. Original receipt from a Hammaka authorized dealer must be provided.  
(No credit card slips will be accepted)
2. Product must be registered online within 30 days of purchase date.
3. All product (including defective parts) are to be returned to the Hammaka warehouse.
4. Package must be clearly marked with an RMA number (see above).

### Warranty Limitations

Hammaka's warranty provides that, subject to the following limitations, each Product will be free from defects in material and workmanship and will conform to Hammaka's specification for the particular Product.

#### Limitation of Damages

Hammaka's entire liability for any defective product shall in no event exceed the purchase price for the defective product.

Hammaka will only cover shipping charges within 60 days of the original purchase date.

Notwithstanding anything else in this policy or otherwise, Hammaka will not be liable with respect to the products under any contract, negligence, strict liability or other legal or equitable theory for any amount in excess of the purchase price for the defective product or for any general, consequential, punitive, incidental, or special damages.

#### Use of the Product

Hammaka will have no liability for any Product returned if Hammaka determines that:

- The product was stolen
- The asserted defect:
  - A. is not present
  - B. cannot reasonably be fixed because of damage occurring when the Product is in the possession of someone other than Hammaka, or
  - C. is attributable to misuse, improper installation, alteration, accident or mishandling while in the possession of someone other than Hammaka.
- The Product was not sold to you as new